MATTHIEU BRISSONNET

HOSPITALITY • FRONT OF HOUSE • RETAIL

Driving license B – B1 | matthieu@mb-cyberproject.fr | Poitiers, France **Available Sep–Dec 2026**

PROFILE

Friendly and dependable French engineering student seeking a temporary customer-facing role in England from mid-September to mid-December 2026. Previous restaurant-service experience, calm under pressure and used to working responsibly with colleagues and the public. Quick to learn, hands-on and motivated to improve spoken English through full immersion.

KEY STRENGTHS

Customer service & front of house	**Restaurant service in busy settings**	**Reliable, punctual & adaptable**
Teamwork & clear communication	**Confident with digital tools**	**Driving licence (B)**

RELEVANT EXPERIENCE

Seasonal & Temporary Roles **2020–2021**
Various employers — France

- Worked in restaurant service, a grain cooperative and a retirement home, adapting quickly to different teams and routines.
- Built a practical, helpful approach through physically demanding work and an eight-week care-assistant placement.

Network & Systems Engineer — Apprenticeship **2025–2026**
CHU de Poitiers, University Hospital — Poitiers

- Supported users and resolved 100+ incidents with patience, accuracy and clear communication in a busy hospital environment.

Systems & Network Administrator — Apprenticeship **2024–2025**
Néoréso, Telecoms Consultancy — Tours area

- Handled day-to-day support requests, prioritised tasks and produced clear documentation for colleagues and clients.

Network Technician — Apprenticeship **2022–2024**
Enedis, National Energy Grid Operator — Poitiers

- Worked safely and reliably in an industrial setting while maintaining equipment and coordinating with technical teams.

EDUCATION & QUALIFICATIONS

Master's-level Engineering Degree — Networks, Systems & Cybersecurity **2024–2026**
Association des Neticiens — France

Bachelor's Degree — Networks & Telecommunications **2021–2024**
IUT de Poitiers — France

LANGUAGES & ACTIVITIES

Languages: French (native) • English (B1–B2; actively working towards B2)
Activities: Regional volleyball referee (10 years) • Club secretary for 120 members (2 years) • Amateur theatre (5 years)